


KATAHDIN CONNECTION BILL PAYER SERVICES

This is your bill paying agreement with Katahdin Federal Credit Union.

You may use Katahdin Federal Credit Union bill paying service, Katahdin Connection, to direct Katahdin Federal Credit Union to make payments from your designated checking account to the "Payees" you choose in accordance with this agreement. The terms and conditions of this agreement are in addition to the account agreements, disclosures and other documents in effect from time to time governing your account.

SERVICE FEES

By accepting this agreement, you will be billed for the Internet Bill Payer service based on the following fee plan.

- A. Free if you opt for e-statements
- B. \$2.50 per month without e-statements

With option B the fee will be deducted from your credit union share draft account on a monthly basis and will appear on your monthly statement. Fees described above apply to the use of Internet Bill Payer. Additional fees may be incurred for late payments or insufficient funds on your account. The rate and fee schedule are available at <http://www.katahdinfcu.org/infodesk/fees.html>. There is no limit to the number of payees and payments that you can set up using this service.

HOW TO SET UP PAYEES/PAYMENTS

If you want to add a new "PAYEE", select the "Payee" tab located in the service or speak to a service representative.

You may add a new fixed payment to a "Payee" by accessing the service and entering the appropriate information. Most other additions, deletions, or changes can be made in writing or by using the service.

Katahdin Federal Credit Union reserves the right to refuse the designation of a "Payee" for any reason.

You may pay any "Payee" with-in the United States (including U.S. territories and APO's / AEO's).

Katahdin Federal Credit Union is not responsible for payments that can not be made due to incomplete, incorrect, or outdated information.

THE BILL PAYING PROCESS

Single Payments - a single payment will be processed on the business day (generally Monday through Friday, except certain holidays) that you designate as the payment's processing date, provided the payment is submitted prior to the daily cut-off time on that date.

A single payment submitted after the cut-off time on the designated process date will be processed on the next business day. If you designate a non-business date (generally weekends and certain holidays) as the payment's processing date, the payment will be processed on the first business day following the designated processing date.

Recurring Payments - When a recurring payment is processed, it is automatically rescheduled by the system. Based upon your selected frequency settings for the payment, a processing date is calculated for the next occurrence of the payment. If the calculated processing date is a non-business date (generally weekends and certain holidays), it is adjusted based upon the following rules:

- a. If the recurring payment's "Pay Before" option is selected, the processing date for the new occurrence of the payment is adjusted to the first business date prior to the calculated processing date.
- b. If the recurring payment's "Pay After" option is selected, the processing date for the new occurrence of the payment is adjusted to the first business date after the calculated processing date.

Note: If your frequency settings for the recurring payment specify the 29th, 30th, or 31st as a particular day of the month for processing and that day does not exist in the month of the calculated processing date, then the last calendar day of that month is used as the calculated processing date.

SINGLE AND RECURRING PAYMENTS

The system will calculate the Estimated Arrival Date of your payment. This is only an estimate, so please allow ample time for your payments to reach your "Payees".

CANCELLING A PAYMENT

A bill payment can be changed or cancelled any time prior to the cutoff time on the scheduled processing date.

AVAILABLE FUNDS

Bill payments are only processed on collected available funds.

LIABILITY

You are solely responsible for controlling the safekeeping of and access to your Personal Identification Number (PIN).

If you want to terminate another person's authority to use the Bill Pay service, you must notify Katahdin Federal Credit Union and arrange to change your PIN.

You will be responsible for any bill payment request you make that contains an error or is a duplicate of another bill payment.

Katahdin Federal Credit Union is not responsible for a bill payment that is not made if you did not properly follow the instructions for making a bill payment.

Katahdin Federal Credit Union is not liable for any failure to make a bill payment if you fail to promptly notify Katahdin Federal Credit Union after you learn that you have not received credit from a "Payee" for a bill payment.

Katahdin Federal Credit Union is not responsible for your acts or omissions or those of any other person, including, without limitation, any transmission or communications facility, and no such party shall be deemed to be Katahdin Federal Credit Union's agent.

AMENDMENT

Katahdin Federal Credit Union has the right to change this agreement at any time by notice mailed to you at the last address shown for the account on Katahdin Federal Credit Union's records, by posting notice in branches of Katahdin Federal Credit Union, or as otherwise permitted by law.

TERMINATION

Katahdin Federal Credit Union has the right to terminate this agreement at any time.

You may terminate this agreement by written notice to Katahdin Federal Credit Union.

Katahdin Federal Credit Union is not responsible for any fixed payment made before Katahdin Federal Credit Union has a reasonable opportunity to act on your termination notice.

You remain obligated for any payments made by Katahdin Federal Credit Union on your behalf.